

Scheduled Work Internal Audit Plan 2017-18

Project and Rationale	Planned Days	Current Stage	Assurance Rating	Recommendations			
				Total Red	Total Amber	Total Green	Total
<u>Cash Handling</u> Examination of key controls to ensure that all cash income is identified and accounted for at the point of receipt, handled securely, banked on a timely and complete basis and reconciled in full to source data.	10	Fieldwork nearing completion	-	-	-	-	-
<u>Equalities & Inclusion</u> Examination of key controls related to equality and inclusion objectives to include arrangements for review of strategy and associated delivery plans, training and data collection processes.	10	Fieldwork commencement Nov 2017	-	-	-	-	-
<u>Retail & Bars</u> Examination of key controls over income collection, stock management, and associated management information. The Bars element is intended to focus on the pop-up offer.	15	Detailed planning	-	-	-	-	-

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<u>Customer Experience</u> There is a strategic goal to ‘create timely, relevant and memorable experiences for our customers, exceeding their expectations in everything we do.’ This high level audit is expected to examine the control framework in relation to delivery of the supporting work strands. The audit will also consider arrangements for data management related to customer satisfaction.	15	Not initiated	-	-	-	-	-
TOTAL	50			-	-	-	-